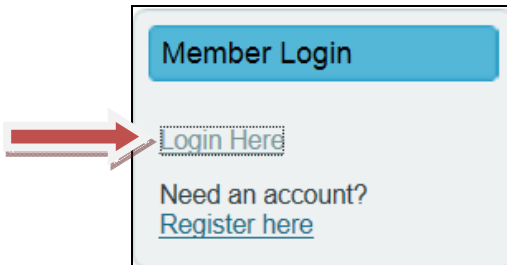
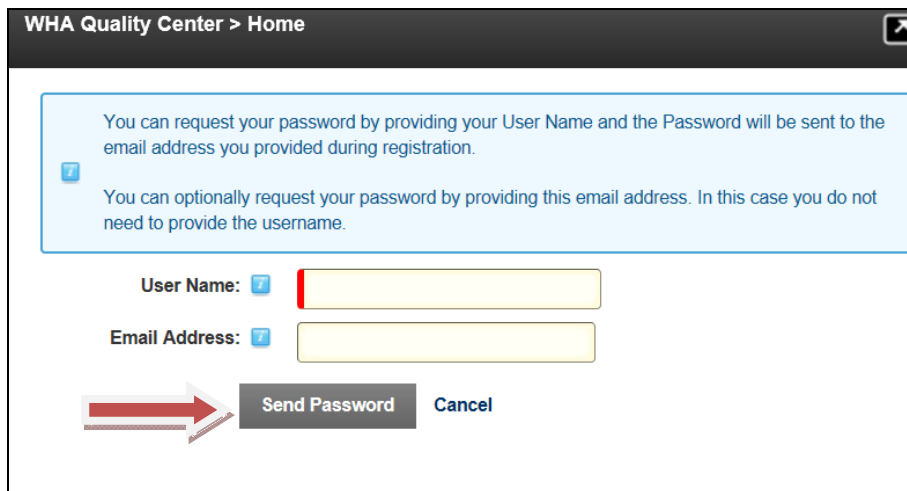


## RESET A LOST PASSWORD

- On the upper right side of the [WHA Quality Center](#) home page, in the “Member Login” box click the “[Login Here](#)” link.



- On the User Login page, click “[Retrieve Password.](#)”
- The following dialog box will appear.

A screenshot of a dialog box titled 'WHA Quality Center > Home'. It contains instructions: 'You can request your password by providing your User Name and the Password will be sent to the email address you provided during registration.' and 'You can optionally request your password by providing this email address. In this case you do not need to provide the username.' Below the text are two input fields: 'User Name:' and 'Email Address:'. At the bottom are two buttons: 'Send Password' and 'Cancel'. A red arrow points to the 'Send Password' button.

- Fill in either the username or email address box and click “Send Password” and you will be send an email from the WHA web administrator with your password.